

ve solutions™



VE1022666 - VENTURE USER GUIDE



ve solutions™ 

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PRECAUTIONARY STATEMENTS

Dear Valued Customer,

Thank you for choosing VE Solutions for your innovative venting solutions. We greatly appreciate your business and partnership.

This user guide will cover how to use and configure your new Venture screen.

Should you need any assistance during the configuration process, our dedicated support team is ready to help. Please feel free to call 1-800-321-2311, and we will gladly guide you through any issues.

We understand you have options when selecting vendors for your venting technology needs. Your choice to work with VE Solutions reinforces our commitment to providing tailored, innovative solutions and excellent customer service.

Please reach out if there is anything else we can do for you. We look forward to continuing our partnership on future projects and upgrades.

IMPORTANT - The 'color inside' logo on the cover page of this publication indicates that it contains colors considered useful for the correct understanding of its contents. Users should, therefore, print this document using a color printer.



WARNING and NOTE statements are used in this installation manual to stress important information. The statements are defined below.

⚠ WARNING ⚠

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

NOTE

NOTE: A NOTE statement is to notify the user of installation, operation, programming, or maintenance information that is important, but not hazard related.

For details about warranties please refer to our website
<https://www.vesolutions.co/terms-and-conditions>



SCAN ME

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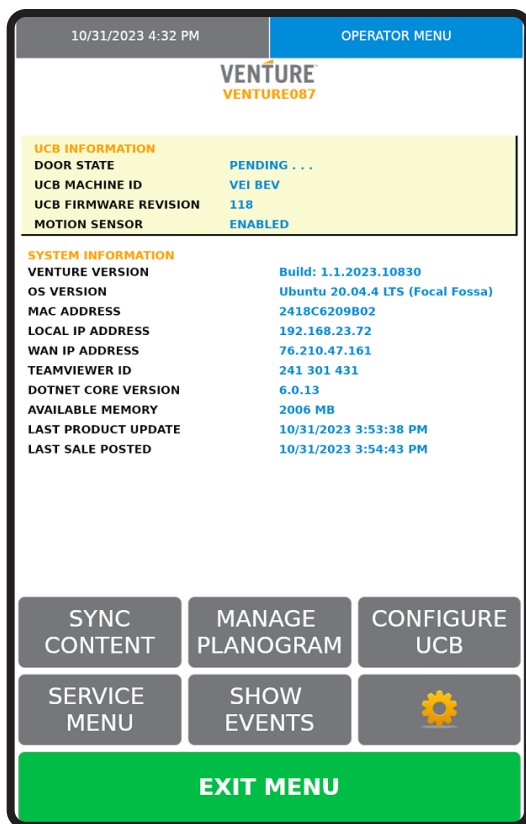
If using the venture Online and want to utalize online services please contact customer support at +1-800-249 - 1855

Access Operator Menu

- To access the Operator menu, simply open the machine door to trigger the switch. Screen will flip from vend screen to the below screen.
- Operator Menu can also be accessed by pressing delete 5 times, then 8700 enter. This Password can also be changed in the settings menu)

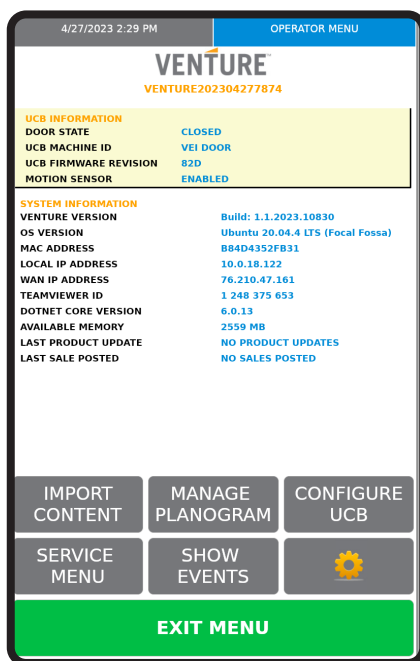
Access Operator Menu

- Ensure the UCB machine ID matches the machine in use. This will allow the UCB to communicate properly
- Ensure the UCB firmware revision is up to date with most recent release.
- Ensure venture tells you which version you are currently using (Helpful for support).
- Teamviewer ID will be used to remote access into the machine for service.
- In order to access Manage Planogram, Configure UCB, and settings you will need the additional admin password (The Default Admin Password is 12345. This is intended as a placeholder and should be changed in the settings).





Button Guide



SYNC CONTENT	Import Content: Load product, pricing, and advertisements saved in FMS to your machine.
MANGAGE PLANOGRAM	Manage Planogram: Conveniently set pricing for single selection, entire tray, or entire machine. (This is available in both online/offline modes and is unavailable if Vend Using UCB Prices is ON and the UCB reports as offline)
CONFIGURE UCB	Configure UCB: Provides access to complete UCB programming. Similar to as if you were programming the UCB with the keypad.
SERVICE MENU	Service Manu: Access operating system and Venture Updates and Utilities
SHOW EVENTS	UCB Events: Captures information about UCB software events
SETTINGS (GEAR)	Gear Wheel: Access Venture Settings (Selection Pricing (Vend Using UCB Prices/Vend Using POG Prices), Shopping Cart Functionality (Enabled/Disabled), Credit Price Fee, Volume, Splash Screen Option, System Volume, Connect to FMS (Equipment Name and Organization API Key).



Pricing

- Pricing can be set by accessing the Operator Menu under Configure UCB.
- For ease of management, pricing can also be set by accessing Manage Planogram in the Operator Menu.

*(*Reminder* The Manage Planogram feature is available in both online/offline modes)*



Acts as
Standard Keypad

SET PRICING AT THE MACHINE VIA CONFIGURE UCB

- Access operator menu (see access operator menu)
- Select Configure UCB
- Select Toggle Menu

(See UCB Programming Flow Chart for detailed UCB Programming Options)

MANAGING PLANOGRAM

PLANOGRAM VIEW

ROW 1 OF 7

		
SELECTION: 101 SET PRICE	SELECTION: 103 SET PRICE	SELECTION: 105 SET PRICE
PRICE: \$1.00	PRICE: \$1.00	PRICE: \$1.00
PAR: 1	PAR: 1	PAR: 1
DATE FILLED 8/8/2022 6:51 PM	DATE FILLED 8/8/2022 6:51 PM	DATE FILLED 8/8/2022 6:51 PM
	SELECTION 109	SELECTION 111
SELECTION: 107 SET PRICE	SELECTION: 109 SET PRICE	SELECTION: 111 SET PRICE
PRICE: \$1.00	PRICE: \$1.00	PRICE: \$1.00
PAR: 1 TO FILL: 1	PAR: 0	PAR: 0
DATE FILLED 8/8/2022 6:51 PM FILL	DATE FILLED 1/1/0001 12:00 AM	DATE FILLED 1/1/0001 12:00 AM

Go Back

EXPORT

SET PRICE VIEW

ROW 4 OF 7

SELECTION 401		
SELECTION 401	SELECTION 403	SELECTION 412
PRICE: \$1.00	PRICE: \$1.00	PRICE: \$1.00
PAR: 1	PAR: 1	PAR: 0
DATE FILLED 8/12/2022 4:00 PM	DATE FILLED 8/12/2022 4:00 PM	DATE FILLED 1/1/0001 12:00 AM

THE CURRENT PRICE IS \$1.25
SET A NEW PRICE FOR

SELECTION
403

ALL OF
TRAY 10

ENTIRE
MACHINE

\$0.00

1

2

3

4

5

6

7

8

9

CLEAR

0

X

CANCEL

SUBMIT

SELECTION: 410 SET PRICE	SELECTION: 411 SET PRICE	SELECTION: 412 SET PRICE
PRICE: \$1.00	PRICE: \$1.00	PRICE: \$1.00
PAR: 1	PAR: 1	PAR: 0
DATE FILLED 8/12/2022 4:00 PM	DATE FILLED 8/12/2022 4:00 PM	DATE FILLED 1/1/0001 12:00 AM

GO BACK

EXPORT PLANOGRAM

MANAGING PLANOGRAM AT THE MACHINE

- This menu will allow you edit your planogram locally at the machine. Simply click the selections in order to edit.
- This menu will also allow you to export the local planograph data on to a usb than can be used again later.

MANAGING PLANOGRAM

ROW 1 OF 9

SELECTION 110	SELECTION 111	SELECTION 112
SELECTION: 110 SET PRICE	SELECTION: 111 SET PRICE	SELECTION: 112 SET PRICE
PRICE: \$1.00	PRICE: \$1.00	PRICE: \$1.00
PAR: 0	PAR: 0	PAR: 0
DATE FILLED 1/1/0001 12:00 AM	DATE FILLED 1/1/0001 12:00 AM	DATE FILLED 1/1/0001 12:00 AM
SELECTION 113	SELECTION 114	SELECTION 115
SELECTION: 113 SET PRICE	SELECTION: 114 SET PRICE	SELECTION: 115 SET PRICE
PRICE: \$1.00	PRICE: \$1.00	PRICE: \$1.00
PAR: 0	PAR: 0	PAR: 0
DATE FILLED 1/1/0001 12:00 AM	DATE FILLED 1/1/0001 12:00 AM	DATE FILLED 1/1/0001 12:00 AM
SELECTION 116	SELECTION 117	SELECTION 118
SELECTION: 116 SET PRICE	SELECTION: 117 SET PRICE	SELECTION: 118 SET PRICE
PRICE: \$1.00	PRICE: \$1.00	PRICE: \$1.00
PAR: 0	PAR: 0	PAR: 0
DATE FILLED 1/1/0001 12:00 AM	DATE FILLED 1/1/0001 12:00 AM	DATE FILLED 1/1/0001 12:00 AM
SELECTION 119		
SELECTION: 119 SET PRICE		
PRICE: \$1.00		
PAR: 0		
DATE FILLED 1/1/0001 12:00 AM		

GO BACK
APPLY PLANOGRAM
RESOLVE CONFLICTS

Selection 112





Edit Images

Product: Doritos Cooler Ranch PAR: 1

Price	\$ 1.00	Deposit	\$ 0.00
Fee	\$ 0.00	Discount	\$ 0.00
Tax 1	0.0000 %	Tax 2	0.0000 %
Tax 3	0.0000 %	Tax 4	0.0000 %

Save Cancel

- Log in to your FMS account and select your Venture equipment.
- Follow steps to create catalogs and set planograms.
- Under Quick Actions select UCB export to create a product and planogram package zip file named **veoffline.zip** which can then be downloaded onto a USB drive.
- Open door to machine and insert the USB drive with the new export files.
 - USB drive must be labeled **VENTURE** in all caps as that is what the machine will search for once you have inserted the USB Drive into your machine.
 - Make sure the Equipment Name and Organization API Key are cleared in the settings menu.
- select import content to import the file from FMS.
- Once a Planogram has been loaded onto a machine an All Products Button will appear at the bottom of the digital keypad which will let you scroll through all product and select product by image and / or name instead of number selection.
- You can verify prices in the UCB match your FMS generated Planogram prices, but there is something to note:
 - With vend using UCB prices **ON**, prices in the UCB are honored and override the imported or downloaded prices
 - With vend using UCB prices **OFF**, Prices in the imported or downloaded Planogram override the UCB prices.

MANAGING PLANOGRAM

ROW 1 OF 9 

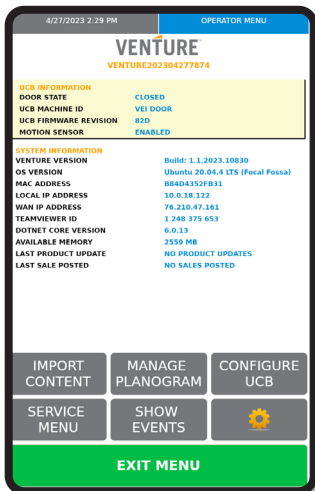
SELECTION 110	SELECTION 111	SELECTION 112
SELECTION 110 SET PRICE	SELECTION 111 SET PRICE	SELECTION 112 SET PRICE
PRICE: \$1.00	PRICE: \$1.00	PRICE: \$1.00
POL: 9	POL: 9	POL: 9
DATE FILLED: 1/1/2003 12:00 AM	DATE FILLED: 1/1/2003 12:00 AM	DATE FILLED: 1/1/2003 12:00 AM
SELECTION 113	SELECTION 114	SELECTION 115
SELECTION 113 SET PRICE	SELECTION 114 SET PRICE	SELECTION 115 SET PRICE
PRICE: \$1.00	PRICE: \$1.00	PRICE: \$1.00
POL: 9	POL: 9	POL: 9
DATE FILLED: 1/1/2003 12:00 AM	DATE FILLED: 1/1/2003 12:00 AM	DATE FILLED: 1/1/2003 12:00 AM
SELECTION 116	SELECTION 117	SELECTION 118
SELECTION 116 SET PRICE	SELECTION 117 SET PRICE	SELECTION 118 SET PRICE
PRICE: \$1.00	PRICE: \$1.00	PRICE: \$1.00
POL: 9	POL: 9	POL: 9
DATE FILLED: 1/1/2003 12:00 AM	DATE FILLED: 1/1/2003 12:00 AM	DATE FILLED: 1/1/2003 12:00 AM
SELECTION 119		
SELECTION 119 SET PRICE		
PRICE: \$1.00		
POL: 9		
DATE FILLED: 1/1/2003 12:00 AM		

GO BACK
APPLY PLANOGRAM
RESOLVE CONFLICTS

Equipment Name	This is the name for this device in FMS. If not using FMS ignore.
Organization API KEY	This is the API key for the devices organization in FMS.
Note: Blanking this field will enable the import / export of pog's Service Menu Password (can be changed) - Password needed in order to access the operator menu.	
Administrator Password	Additional password needed to access import content, manage planogram, configure UCB, and settings menus. Credit Card Fee (for display purposes only)- This is the fee (if any) associated with credit transactions in cents.
Maximum UCB CREDIT	The highest selection price is the default maximum credit unless this is set (in cents) to a higher amount.
Wifi Access	Displays the wifi management screen.
UCB pricing	This is where the venture will get its prices from when vending.
Merchant / Bev-Max mode	Lets the machine know that a Merchant or Bevmax is in use.
Shopping Cart	This will enable the shopping cart and allow multiple vends.
Show Splash Screen	This will display a splash screen when the venture starts.
Verbose UCB Logging	Allows for more detailed UCB logs, very useful for servicing.



Updating Software Via USB Drive



1.) Open the door to the machine, and plug your keyboard and USB stick into the USB ports on the back of the Venture screen. This will transition the screen to the Operator Menu.

2.) Click on the Exit to Application Menu button to close the Venture and go to the application menu.



3.) Press 8 on your keyboard to select option 8 "Load Software from USB Drive".

- This will ask you to insert the USB drive, since the USB drive has already been inserted you can just hit ENTER. This will begin the update which should take a couple minutes to complete.

4.) Once the installation is done the screen will read, "Installation completed successfully! Press ENTER to return to the Application Menu"

WARRANTY INFORMATION

Limited Warranty and Disclaimer. VE warrants that the Products, including without limitation, their component Part(s), sold will be of the kind and quality described herein and will be free of defects in workmanship or material. This Warranty shall extend for the Warranty Period set forth below following the date of delivery of such Products to Buyer. VE MAKES NO WARRANTY, EXPRESS, IMPLIED (INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR INTENDED PURPOSES), OR STATUTORY, OTHER THAN THE FOREGOING EXPRESS WARRANTY.

PRODUCT	WARRANTY PERIOD
A. REPLACEMENT PARTS	
New Replacement Parts	90 DAYS
UCB Kits	1 YEAR
Rowe Bill Changer Kits	1 YEAR
CleanLife® LED Bulbs	5 YEARS
New MEI/CPI Mechs and Validators	2 YEARS
Reconditioned Mechs and Validators	6 MONTHS
Reconditioned Control Boards	6 MONTHS
B. REPAIR SERVICES	
Standard Warranty	6 MONTHS
Flat Rate Repairs	1 YEAR
C. EQUIPMENT	
REVISION™ Door	1 YEAR
CURVE™ Door	1 YEAR
Café CURVE™ Door	1 YEAR
CURVE PANEL™ Door	1 YEAR
VE Kiosk™	1 YEAR
A-1 Remanufactured Machine	90 DAYS
Clean, Checked and Working Machine	30 DAYS
As-Is Machine	NO WARRANTY
New	MFG WARRANTY

a.) Failure of the Buyer to submit any claim hereunder within ten (10) days following expiration of the Warranty Period applicable to such Products shall be an admission by the Buyer and conclusive proof that such articles are in every respect as warranted and shall release VE from any and all claims for damage of loss sustained by the Buyer. In the event the Buyer timely submits a claim for breach of WARRANTY, the parties agree that, at VE's option, the Buyer's sole and exclusive remedies shall be the repair or replacement of the defective Products or Part(s) or a refund of the price of the defective Products or Part(s).

b.) The Buyer acknowledges that it alone has determined that the Products purchased hereunder shall suitably meet the requirements of its intended function. It is expressly understood that any technical advice or recommended operating practices furnished by VE with respect to the use of the Products is given without charge, and VE assumes no obligation or liability for the advice or recommended operating practices given, or results obtained, all such advice or recommended operating practices being given and accepted at the Buyer's risk.

c.) This Warranty does not apply to (i) electrical components, wiring, circuits and/or mechanical parts or assemblies damaged as a result of operating the Products at other than 115 volts, 60 Hertz current, (ii) Products damaged due to vandalism, fire, flood or other casualty, (iii) Products not maintained in accordance with the manufacturer's or VE's recommendations, and/or (iv) Products not serviced by VE authorized service personnel or which contain replacement parts not furnished by VE or its authorized service personnel.

For additional information please review the Terms and Conditions of Sale.



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